

Yowie Websites — Privacy Policy

Last updated: 9 October 2025

1. Overview

Yowie Websites ("we", "us", "our") values your privacy. This Privacy Policy explains what personal information we collect, how we use it, how we store it, and your rights.

2. Information We Collect

We may collect personal information when you contact us, request a quote, sign up for hosting or domain services, or use our website. This may include your name, email address, phone number, company details, billing and payment information, and domain registration details.

3. How We Use Your Information

- Provide and manage services you request.
- Process payments and manage billing, hosting and domain renewals.
- Communicate service updates, technical notices, and marketing where you have consented.
- Improve our website, services, and customer experience.

4. Legal Basis and Consent

Where required by law, we will obtain consent to collect and process personal information. You may withdraw consent at any time, subject to legal or contractual restrictions.

5. Sharing and Disclosure

We do not sell personal information. We may disclose personal information to hosting providers, registrars, payment processors and other service providers as necessary to provide services, and to legal or regulatory authorities where required by law.

6. Security

We use reasonable administrative, technical, and physical measures to protect personal information. However, no internet transmission is completely secure and we cannot guarantee absolute security.

7. Cookies and Analytics

We use cookies and analytics tools (for example Google Analytics) to understand website usage. You can manage or disable cookies using your browser settings.

8. Access, Correction and Complaints

You can request access to, correction of, or deletion of your personal information by contacting us. We will respond in accordance with applicable law. If you have a complaint about privacy, please contact us so we can address it.

9. Retention

We retain personal information for as long as required to provide services, comply with legal obligations, and meet legitimate business needs. After that period, information is securely deleted or anonymised.

10. International Transfers

Where necessary, we may transfer personal information to third-party providers located outside Australia. We will take reasonable steps to ensure those parties handle personal information in accordance with this policy.

11. Contact

For privacy enquiries, data requests, or complaints contact:

Cheryl Searles

Yowie Websites

Email: webdesign@yowiewebs.com.au

Phone: 0403 928 290